eZee BurrP! POS
Feature Bench-marking

Function	Module	Description
Summary View	BurrP! Back office	A complete view showcasing few necessary information such as the outlet summary, active terminals, sales by order type, top 5 selling outlet items, table information and a settlement summary.
Report View	BurrP! Back office	A broad variety of reports are available which provide an in-depth knowledge of the operations. Systematic respective reports are generated on daily, weekly, monthly and yearly formats for the ease. Alternatively the reports can be exported into various formats such as PDF, Excel, Word and Text and HTML for the convenience.
Banquet View	BurrP! Back office	Displays booking status of the banquet on an hourly basis for each day. Also features weekly and monthly views.
Database	BurrP! Back office	- The backbone of any software and hence guarded with backup features like: - Manual backup - Backup reminder on day close - Scheduled auto backup - Refresh system default data
General Settings	BurrP! Back office	Consists of global configuration such as: - Client-Server - Finger Reader - Proxy - Cash Drawer - Printer
User Configuration	BurrP! Back office	Log-in through different modes is available such as: - Swipe Card - User Code - User name / password Ability to add/edit/delete users. Provides granular level of permission on per user role basis, thus restricting user to access only specific defined environment. Restriction on discount percentage/amount that a particular user can offer to guest can be configured. Equipped with multiple language login facility. User's access can be restricted to: - Store / Outlet operation - Discount level - Surcharge operation - Table access

		- Reports Right to Left interface facility is for Arabic language.
Cost Center	BurrP! Back office	Configurations related to Store / Outlet are done here. Multiple store / outlet can be created as well as can be managed to the best. Customized document (like issue, receipt, indent, etc.) numbering is available. Various third party hardware integration settings available E-mail / SMS notifications available.
Payment Types / Accounts	BurrP! Back office	Multiple currency billing is supported. Various Exchanges Rates can be defined. Currency Conversion feature is available.
Accounts (Billing)	BurrP! Back office	City Ledger accounts to manage direct billing clients.
Accounts (Extra Charges)	BurrP! Back office	Separate extra charge accounts / categories available for ease of billing and categorizing various charges. Customized voucher number facility is also available. You can also Inactive accounts for your convenience or if not in use. Also Guarded with Blank Voucher notification Multiple taxes as necessary can be defined. No Charge Accounts can be defined.
Business Sources	BurrP! Back office	Detailed information of business sources can be filled / maintained here along with defining special season / rates for the business source.
Guest Database	BurrP! Back office	Feature to add/ edit/ update the guest database. Helps retain the data of important guests and maintain their records.
Unit	BurrP! Back office	Define different units of the store/ menu items you deal with, which further helps in stock management.
Vendor	BurrP! Back office	Goods purchased from the vendor and its details can be maintained.
Session	BurrP! Back office	Outlet wise different shifts can be maintained. Sessions can be defined such as lunch, dinner etc for better bifurcation and management.
Remarks	BurrP! Back office	**Void Remarks** Remark and reasons are entered while voiding transaction/operational entries. **Preparation Remark** Remark added in the KOT for the kitchen staff to take care of while preparing the dish. **Notification** Used to give a special remarks while booking table.
Cash Drawer	BurrP! Back office	Used to define the face value of the currency which simplifies the financial calculations.
Images	BurrP! Back office	**Table / Items**

		Feature to add images for tables / items for better look and feel as well as for the ease of operation.
Printer Mapping	BurrP! Back office	Simplified process of mapping the respective printer for KOT / receipt prints. Supports both Line and Windows printers effectively.
Kitchen Monitor	BurrP! Back office	Easy configuration for the kitchen's monitor to display the status of an on-going order.
Expense Management	BurrP! Back office	Used to keep track of payable / receivable payments or transactions.
Utilities	BurrP! Back office	Internal as well as external mail utilities available. Phone directory feature available to store the contact details of guest as well as for the business sources.
Templates	BurrP! Back office	Used to create/modify the Line/Windows printer templates as necessary.
Day Close	BurrP! Back office	Day close is a process which allows the user to change the working dates of the software and end all the on-going transaction for that respective day.
Rollback Day Close	BurrP! Back office	Performs reverse day close for cases where day close has been performed by mistake.
Languages	BurrP! Back office	A flexibility provided for users where different languages can be configured as required.
Database	BurrP! Back office	Can perform the database maintenance as described above.
Gift Card / Voucher	Gift Card / Voucher Module	Designed to provide a features of cashless transactions with various promotional offers, rewards, discounts etc. It includes various types of promotional cards like: Loyalty cards Membership cards Gift cards Prepaid cards Supplement (additional) cards for family members. Import / export feature provided for bulk cards transactions. Email facility is available to send promotional offers to regular guests.
Card Templates	Gift Card / Voucher Module	- Featured to define a pre- designed template for basic card configuration. - Multiple card templates can be maintained/activated/ deactivated as per the usage of the property. - Settings regarding the card operations can be maintained - Card operations include:

		- Validity period details - Account details - Card balance details - Points details - Item / purchase details - Credit limit details - Conditions on which the points to be awarded, can be configured easily.
Card Transaction	Gift Card / Voucher Module	Card transaction details may include:- Card owner's name Card transactions Card activation / deactivation status Card block / unblock status Can be maintained easily & systematically.
Bulk Facility	Gift Card / Voucher Module	- Bulk facility includes - Bulk card creation based on pre-defined templates - Bulk card recharge option available.
Configuration	Banquet Module	The configuration related to banquet can be done as required. The configuration includes theme, seating plans and food packages for easy access to all the configurations at once.
Block Banquet List	Banquet Module	Feature to mark the banquet as out of order so that it might not be included while banquet booking.
Banquet Diary	Banquet Module	The list of all reservation of the banquet is maintained here, also advance options such payment and other miscellaneous configuration can be performed / maintained here.
Banquet Booking	Banquet Module	Step by step self-guiding procedure to make the banquet booking process as easy as possible.
Insert Transaction	Banquet Module	Feature to make banquet booking entries in past/ back dates just in case day close has already been performed.
Payroll Configuration	Payroll Module	- Various details related to employer/ employees are maintained here. The details include: - Branch / department / employee details. - Shift, designation, pay scale, job type, holidays, etc. related details are managed and maintained here.
Time Sheet	Payroll Module	Log-in status can be maintained. Employees check in / check out details are maintained here which helps in calculation the number of hours per day an employee has worked. Time sheet details can be further exported / imported and

Function	Module	Description
		saved.
Payment	Payroll Module	Payment transaction details can be maintained here. Employee work details can be automatically calculated here. Absent / leave details are maintained here.
Loan / Advance	Payroll Module	Feature to maintain all the loan / advance details of the employees. History of loan / advance payment related information is also maintained.
Leave Application	Payroll Module	Leave application received from employees are maintained here. Leave application status can also be maintained. Application remarks can be applied on leave approval / disapproval.
Absent Employees	Payroll Module	Absent employees list can be viewed easily, which provides a remainder as to which employee service won't be available for the day, which further helps in decision making.

Function	Module	Description
User Login	BurrP!	- Multiple featured based login Panel which allows different ways to access the software to increase the security. - The feature based login includes: - Password based login, - User code based login, - Swipe card based login, - Finger print based login
Shift Information	BurrP!	Displays the user login shift information which helps to audit the user operation (i.e. user summary, receipt voided, etc. information) on the outlet. It also shows the current opening balance. If multiple outlets are configured, users can select the outlet at the time of logging in to perform the operations.
Main (POS) View	BurrP!	Centralized featured view for a logged in user which provides a complete glimpse of the various operations to be performed in an outlet. This option further helps the user to view the items as well informed, small grid arrangement with the images assigned for each of the items for simpler handling of the options so opted. Best suited for touch screen monitors. It also keeps the user informed about the outlet logged in, the date, the session, etc.
Retail Mode	BurrP!	Simple featured retail view which consists of onscreen keyboard as well as the typing facility for quick, easy and dynamic search of menu items, which makes it easy and fast for users having touch screen interfaces as well as a keyboard as

		an input devices. Provides a list view of the menu items of the outlet. Simple scrolling available for lengthy menu items.
Barcode Mode	BurrP!	This featured mode allows the user to process the items on basis of bar code thereby making the process faster and easier than any other mode available by accepting item codes either entering bar code manually or by the bar code scanner.
Item Search by Code	BurrP!	This featured mode allows the user to process the items on basis of item-codes thereby making punching of items faster and easier.
Item Search	BurrP!	This option features with a complete menu search option. Users can even freeze/unfreeze items as per the requirements. It also shows the minimum stock items.
Repeat item	BurrP!	This option adds one more item to the last ordered item by just increasing the item count by one hence giving user the flexibility to not search and punch-in the same item again.
KOT	BurrP!	- Featured with multiple KOT functions such as: - Operation to move or assign KOT from one KOT / table to another. - To take / transfer the ownership of a KOT. - Hold / fire KOT depending on the request of the guest.
Guest Check	BurrP!	Prints guest check for the dine-In, take-away or delivery with a single click.
Receipt	BurrP!	- Prints guest receipts of dine In, take away or delivery with single click. - Further, Features for multiple Receipt functions such as: - Individual receipt based on single / multiple KOTs can be made. - Multiple KOTs can be assigned to a single receipt. - Receipt can be made category wise. - Multiple receipts can be merged / split / reprinted.
Settlement	BurrP!	Provides quick access to various types of transactions like cash, city ledger posting, room posting and Use card from a single screen for efficient and quick settlements. Also provides the gratuity feature to make the cash differentiation much easier during day end process which reflects in the sales report.
KDS (Kitchen Display System)	BurrP!	Feature to transfer KOT directly to kitchen display system which cuts the paper costs and thus makes the task simpler, easier and faster. Ability to transfer and display menu items according to item types or menu groups and display them only after the order is authorized.

		Ability to bump the orders with notification on front end for servers to pick up the ready to take orders.
Operation Modes	BurrP!	Quicker access to different types of outlet operation modes like: - dine in, delivery, room service and take away from single screen. The modes which are not required can be disabled from the back end.
Flexible Discount System	BurrP!	Discount features provided: -Discount on the percent or amount basis for individual item/ menu groups /transactions. -Add employee/staff discounts. -Add special discounts on special menu items/menu groups/happy hours and specified further by time/dates/day wise.
Quick Day Close	BurrP!	The fastest way to perform night audit, as user doesn't need to go through all the steps (screens) of 'day close'. All the required steps are preset and hence you can complete day close in almost no time.
Driving Routine	BurrP!	Assign deliveries to drivers and keep a track of all the drivers that are 'in' and 'out' of the outlet. It also provides the facility of Google maps making it easy to search the destination route.
Miscellaneuos Sales	BurrP!	User can use this feature to keep a track record of all the sales from the visitor guests who wants to use the chargeable services like Internet, swimming pool, gym, etc. of property.
Pay-out	BurrP!	This feature allows user to record pay outs like employee salary, electric bills, taxi commission, telephone bill, etc. User can define all the expenses, outlet is paying for. Basically, this is to track record of all the payout items, the ones outlet will pay for.
Transaction Locks	BurrP!	A security feature provided so as to avoid multiple users to work on particular transaction (KOT/receipt) currently under operation which further helps to keep the transaction safe and reduce data corruption.
Network Locks	BurrP!	A security feature which locks the table which is being worked upon or in operation by a particular user in the same network. This prevents other users to access that table and in turn keep data safe and reduce data corruption chances.
Cash Drawer Count	BurrP!	At the time of closing the shift, user can print cashier report, and hands over cash for the shift. This feature offers user to define such currency denominations which further will be printed in the cashier's report.
Reports	BurrP!	BurrP! gives users access to reports (also called mini reports in back office) which is designed for the 40 mm printers (receipt/KOT printers). The reports viewed are based on the user level rights assignment thereby guarding the financial reports from unwanted users.
Table Assign	BurrP!	If your operation style demands, you can assign tables to waiter/servers by default. This helps while taking the orders by auto assigning the server information.

Freeze/Unfreeze Item	BurrP!	Depending on the availability of the menu items, users can freeze/ unfreeze to un/hide the items from main menu screen.
Open/Close User Shift	BurrP!	Authorized personnel can open or close the shift for any other user by using this operation.
No Charge	BurrP!	This feature allows user to put the charges for the dine in / take away / delivery to a pre-defined "no charge" account. This account is normally maintained for the owners, staff members and the VIP guests.
No Sale	BurrP!	This option allows user to open the cash drawer even if there is no sale.
Table Ownership	BurrP!	User can take ownership of a table from a teammate during the shift change.
Employee Login / Logout	BurrP!	User can manage login/logout for their respective shifts using this function.
Message	BurrP!	Easy and finest way for internal communication between users.
Close Shift	BurrP!	This helps towards shift wise cash transactions and reports. It also helps the management so as to make decision for various schemes to be applied based on the shift transactions and reports. User can enter the shift transactions details of the cash count and also can print the cashier report.
Menu Management	BurrP!	Items can be listed according to the menu groups, menu sub-groups and modifier groups. User's choice menu can also be created easily for special occasions. Modifier items / combos can be created and maintained easily.
Table Timer	BurrP!	Displays time elapsed since the order has been undertaken for a respective table.
Reservations/ Waiting List	BurrP!	Easier / simpler / timely reservation system along with a simple view of reserved guests for easier decision on table management. Table operations such pause / no-show can be performed easily.
Advance Orders	BurrP!	Quick facility to record food in advance, so when they arrive at property the table is ready to be served, which turns less time consumption and more customer satisfaction. The same can be used in bakery business model for cake orders and deliveries. The advance order so taken can be modified / voided / reprinted / recalled whenever required.
Bulk Settlement	BurrP!	Self explanatory, let's you do the bulk settlement of the receipts at one go (only by cash).
Happy Hours	BurrP!	Facility to define a specific time slot duration which specific / all meals on menu can be provided at special /

		occasional rates.
Complimentary item	BurrP!	Provision to mark any item from the order as complimentary for any special occasion. Items marked so, will still be deducted from the inventory.
Seat	BurrP!	User can define different seat on a single table and perform different operation on the basis of seat number. Likewise user can also create KOT on seat number basis.
Token	BurrP!	Token system facility is available and is very useful in cases there is limited table/seat availability and customer rush is more than normal then, token number system can be handy.
Dine-in	BurrP!	- Designed for fine dine-in restaurant. Specific table level view provided which makes easier to differentiate KOT/billing for each table separately. - Table occupancy details can be maintained and can be printed on billing receipt. - Table timer is provided to know the table occupied timings. - Item order timings can be maintained. - Guest billing receipts can be maintained. - Duplicate billing receipts can be generated on guest request. - Multiple bill settlement options available such as: - Cash - Cheque - Visa - Master card - Swipe options
Take Away	BurrP!	Fast and quick order and delivery of items to guest can be done through take away facility. Used basically when customer doesn't prefer to have food on table. Guest billing receipts can be maintained. Multiple bill settlement options available.
Room Service Posting	BurrP!	Facility to transfer POS receipt details to PMS folio of the in-house guest. This helps to maintain the billing details globally and issue bills easily. Credit limitation set on the hotel guest can be viewed to manage the billing accordingly.
Delivery	BurrP!	Simple and easy access provided for guest food delivery system. Guest details can be maintained. Order history of guest can be maintained. Display of driver route map provided for easier route to destination for the driver for delivery. Driver en-route details can be maintained.
Notification	BurrP!	Table level notification can be maintained for distinguishing between normal table and special occasion table for

		reservation / dine-in purpose.
Course	BurrP!	Course wise predefined menu can be defined Menu items based on course can be grouped easily.

Interface name	Company make
Credit Card Processing	Accelerated Payment Technologies Inc (Xcharge), Mercury Payment Systems LLC, NAB Credit Card, SlimCD, etc.
Financial Accounting	Asiasoft Business Solutions, Auto Count SDN BHD, Intuit Inc, Emas, Mart SDN BHD, MIM systems DSN BHD, Sage Software Inc, Sierra ODC Private Ltd., Softex System Solution, Tally Solutions Pvt. Ltd, QuickBooks, etc.
Finger Print Readers	BoiEnable Technologies Pvt. Ltd., DigitalPersona Inc. , ZKSoftware, etc.
SMS	BulkSMS – Celerity Systems Pty. Ltd., RouteSms Solutions Limited, theSMSzone – ThrillEX Multimedia, CatchSMS – Vishdream, GSM/GPRS Modem, GenSuite, GAPS SMS, Uptown SMS, 247 SMS, Perfect Bulk SMS, SMS, Gupshup Enterprise, Nimbusit SMS, etc.
Weighting Scale	Berkel Metro
Fiscal Printer	Bixolon America Inc, Dzhies Group Ltd. , RCH Group Spa, MetaLink SBR, WebPOS Fiscal, TREMOL_FP_AURA, BRIO_FIS_FM32, FP_2000_100TZ, BOSNIA, EFP, etc.