

AMC Advantage

eZee Technosys Pvt. Ltd.



Annual Maintenance Contract

We live in a competitive era where quality products and services with superior support is of the utmost importance. The importance of support is often overlooked in the industry until you come across a challenging scenario that can affect your business.

We understand purchasing our software is not only a monetary investment made by your company, but a commitment of your time and effort. eZee believes in continuous investment and dedication of resources to provide our customers the best solutions and customer service in the market.

Key Advantages of Annual Maintenance Contract

We strive to achieve excellence in all our products, as well as customer relations. Here are few of the many advantages you gain just by maintaining a current annual maintenance contract.

Free Upgrades, Updates, Access to 24X7 Support and More

- ❖ At eZee, we are constantly updating our products with new minor and major upgrades and releasing new enhancements and features which help our clients to get the best out of eZee products. Clients who have registered for the AMC are eligible to receive all the new releases and upgrades during the maintenance period at no additional charges.
- ❖ To maximize your productivity and get the best out of our products, we commit to bring you new and improved product functionality and features year after year.
- ❖ Our software will always be maintained to support the most current operating systems in the market. Without maintenance, your software cannot adapt and grow with the times.
- ❖ In addition, as an registered client you can always log on to our website and access latest service packs at your convenience and requirement.
- ❖ Our dedicated tech support executives who operate 24x7 are at your service via Live Chat, Phone, Email, and Remote. This gives you tonnes of options at your fingertips to choose from, allowing to access the support the way you want it and when you want it.
- ❖ Our team consists of seasoned executives who excel in product and industry knowledge, providing you with the guidance to get maximum out of our products and help you adapt new business practices in the industry.
- ❖ In addition to our 24x7 support for resolving challenges, we also provide online training for any of our products for you and your team.
- ❖ For some reason or the other, are not able to provide you training or implementation online, we also provide Onsite visit for implementation and training upon request anywhere

in the world. (*Onsite charges are applicable and not part of AMCPayment)

- ❖ Our team has traveled extensively nationally and internationally to provide onsite support, implementation and training.

We appreciate the investment you have made in eZee products and services. When you invest in eZee Next Gen Annual Maintenance Contracts, you ensure the continued success of your business initiatives by staying up-to-date with the latest software updates, supported by professionals with the highest level of accreditation for, and knowledge about, eZee Products.

We want to provide our valuable clients with the best support and assistance, along with the successful software that exceeds your expectations.

Contact Details

AMC Department
eZee Technosys Pvt. Ltd.
Cell: +91-997-892-5245
Skype: amc4ezee